



From: [Irrchelp](#)
To: [Michelle Elliott](#); [DH, LTCRegs](#)
Cc: [Fiona Cormack](#)
Subject: [External] FW: Nursing Home Staffing
Date: Sunday, August 29, 2021 1:39:21 PM

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#3312

From: Bill Hasher <bhasher@comcast.net>
Sent: Sunday, August 29, 2021 10:36 AM
To: Irrchelp <irrchelp@irrc.state.pa.us>
Subject: Nursing Home Staffing

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To whom it may concern:

I am in favor of increased staffing for Pennsylvania nursing facilities. My Mom was a resident of St John Neumann nursing home in NE Philadelphia until she passed away in 2018. While the Archdiocese was in control of the home, the residents had good care and adequate staffing. When the "for profit" company from New York took over, staffing was cut and care went noticeably down hill. In one instance, the lady in the bed next to my mom passed away late on a Friday evening. When I went to visit my mom on Saturday morning, the lady was still laying in the bed. On several occasions, the residents had to wait well past meal time for their food to be delivered to them. Residents waited for long periods of time in soiled diapers before anyone came to change them. My mom was lucky...we were there daily to make sure she was taken care of. Most of the residents have no family visiting them and are at the mercy of the staff for their care. These residents deserve care and respect as most will live out their lives in these homes. Please give them the respect that they deserve and have earned.

Thank you,
Bill Hasher
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